

Records & Archives Management Conference 2026

Durban, Elangeni Southern Sun

Organisations: Integrating Records
and Knowledge for Sustainable Governance



Speaker Bios & Programme

ZARIA 2ND RECORDS & ARCHIVE MANAGEMENT
CONFERENCE 2026 · DURBAN, SOUTH AFRICA

THEME: BUILDING INTELLIGENT ORGANISATIONS

The people in this booklet have not just studied information governance, they have lived its consequences. Across aviation, government, cybersecurity, archives, project management, and digital transformation, they have built the systems that protect rights, survive audits, and keep institutions accountable. Each speaker was chosen for one reason: they have something your organisation needs to hear. Read their profiles. Find your session. Come ready to think differently about the information your organisation holds, and what it is costing you not to govern it properly.

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KWAZULU-NATAL PROVINCE

SPORT, ARTS AND CULTURE
REPUBLIC OF SOUTH AFRICA



M I L E



MUNICIPAL INSTITUTE OF LEARNING



THEME: BUILDING INTELLIGENT ORGANISATIONS

MEET OUR SPEAKERS

The people in this booklet have not just studied information governance — they have lived its consequences. Across aviation, government, cybersecurity, archives, project management, and digital transformation, they have built the systems that protect rights, survive audits, and keep institutions accountable. Each speaker was chosen for one reason: they have something your organisation needs to hear. Read their profiles. Find your session. Come ready to think differently about the information your organisation holds — and what it is costing you not to govern it properly.



HLENGIWE MAGUBANE

Knowledge Management & Innovation Specialist

"Driven by curiosity and lifelong learning, Hlengiwe blends strategy with compassion bringing both insight and purpose to every initiative. Her sessions don't just inform. They shift the way organisations think about what they know and what they keep."



NOTHANDO MKHIZE

Certified Director (Cert.Dir.) - Civil Engineer - Executive Leader

"Nothando Mkhize has delivered nationally significant infrastructure, sat on boards, and been recognised by South Africa's media as a leader in governance. Her plenary address brings that rare combination of engineering precision and executive accountability to the most pressing question in public sector management: are your records telling the truth about what your institution actually did?"



DR. NNDWELENI MPHEPHU

Executive & Non-Executive Director - ESG Governance Strategist

"Dr. Mphephu has navigated governance ecosystems that most professionals never see — from state-owned enterprise reform to continental ESG strategy. His plenary brings the weight of that experience to a single, urgent message: organisations that do not govern their research, records, and knowledge are building strategy on sand."



DR. KAGISO MABE

Data Governance, AI & Knowledge Systems Specialist

"Dr. Kagiso Mabe is building the frameworks that will govern how Africa interacts with artificial intelligence, open data, and the global knowledge economy. His plenary panel brings that frontier research into direct conversation with the governance and compliance realities every organisation in this room is navigating right now, and he does it with the clarity and conviction of someone who knows that getting this right is not optional."



LATOYA WRIGHT

Strategic Governance & Compliance Specialist . PMP® Certified

"Latoya Wright sits where law, project management, and governance accountability intersect — which is exactly where South Africa's most expensive organisational failures also sit. Her strategic dialogue at this conference is the session that turns project managers into governance champions, and compliance officers into project partners."



KOKETJO MNISI

Cyber & Information Security Governance Leader

"Koketjo Mnisi has spent nearly two decades at the frontline of cybersecurity governance — in sectors where a breach means more than lost data. It means compromised records, violated rights, and failed institutions. This session brings that hard-won expertise directly to the records and archives community."



FRIDAH MOHLALA

Information Governance, Document & Records Management Specialist

"Fridah Mohlala has worked in industries where the records are as critical as the infrastructure itself — and where the consequences of poor information governance are measured in operational failure, not just audit findings. Her innovation session brings 16 years of that hard-won practical expertise to the most important question in records management right now: what does AI actually mean for us?"



DR. REFILOE MABASO

PhD Information Science · MBA · 20+ Years in Information & Knowledge Governance

A business proposal is aimed at attracting potential clients with what a company sells. It's a document in either digital or printed form that explains product or service features, taking into consideration the lead's needs and wants.



HEIN SPINGIES

Knowledge, Records & Information Management Specialist"

"Hein Spingies has spent 30 years at the intersection of knowledge, records, and information governance — in governments, in global technology firms, in research institutions, and in public entities where the stakes are as high as they get. His executive keynote does not just open this conference. It anchors it — with the kind of authority that only three decades of doing the work can provide."



RISHI SINGH

Deputy Director & Head, Durban Archives Repository

"Rishi Singh leads one of South Africa's most significant provincial archives repositories — at a time when the demand for accessible, compliant, and authentic records has never been greater. His case study session is a rare opportunity to hear from a practitioner who lives the compliance challenge, not just advises on it."



KELEBOGILE CILO - PROGRAMME CHAIR

14 Years in Technology, Public Sector & Professional Services · Strategic Executive Leader

"Kelebogile Cilo has spent 14 years in environments where strategy, governance, and people leadership must work together under pressure. That experience makes her the ideal Programme Director for a conference that asks exactly the same of its delegates, and she will make sure they leave ready to deliver it."

HLENGIWE MGUBANE

MUNICIPAL INSTITUTE OF LEARNING (MILE) ·
KNOWLEDGE & INNOVATION

“South Africa's municipalities hold more institutional knowledge than they realise. The problem is – most of it is invisible, unmanaged, and walking out the door every time a senior official leaves.”



Hlengiwe Magubane has spent her career solving exactly that problem. As a Learning and Development Specialist at the Municipal Institute of Learning (MILE), she works at the intersection of knowledge, innovation, and local government, helping municipalities turn what their people know into something the organisation can actually use, keep, and build on.

Her work goes beyond training programmes. Hlengiwe designs the frameworks and systems that capture institutional memory, align learning with service delivery mandates, and build the kind of organisational intelligence that does not collapse when key people leave. She has built partnerships between government, academia, and industry, not because it sounds good on paper, but because municipalities cannot solve complex problems alone.

At this conference, Hlengiwe brings a perspective that most governance conversations miss: that records and knowledge are not separate disciplines. They are two sides of the same coin. And when a municipality treats them that way, the results, in audit outcomes, service delivery, and accountability, are measurable.

- WHY HER SESSION MATTERS TO YOUR ORGANISATION

- If your municipality has lost critical institutional knowledge when officials departed, this session explains how to prevent that from ever happening again
- If you manage a government department, SOE, or public entity and struggle to demonstrate the value of your records and knowledge assets, Hlengiwe provides a practical framework for changing that
- If you are responsible for audit readiness or compliance, understanding knowledge as a strategic asset directly strengthens your evidence trail and organisational accountability
- If you work in HR, training, or organisational development, this session connects your work directly to governance outcomes and legislative compliance

- RELEVANT TO

LOCAL GOVERNMENT · MUNICIPALITIES · SOES · KNOWLEDGE MANAGEMENT · INSTITUTIONAL MEMORY
HR & L&D PROFESSIONALS · GOVERNANCE & COMPLIANCE · EXECUTIVE LEADERSHIP

DEPUTY CHAIRPERSON · UMNGENI-UTHUKELA WATER · HENLEY
BUSINESS SCHOOL EXECUTIVE MBA CANDIDATE

NOTHANDO MKHIZE

CERTIFIED DIRECTOR (CERT.DIR.) · CIVIL
ENGINEER · EXECUTIVE LEADER



*South Africa does not have a shortage of infrastructure plans, strategic frameworks, or accountability legislation. What it has is a chronic failure to **document, archive, and govern the evidence** that proves any of it actually happened – and that failure costs the public dearly, every single year.*

Nothando Mkhize is a Certified Director and civil engineer who has operated at the highest levels of South Africa's public and private infrastructure landscape. She has led major strategic infrastructure initiatives of sufficient national significance to be launched by the President of South Africa and has been recognised by the Mail & Guardian for excellence in politics and government. These are not credentials earned in meeting rooms. They are the product of leading real projects, with real accountability, in a governance environment where the margin for error is zero.

Currently serving as Deputy Chairperson of uMngeni-uThukela Water, one of South Africa's key water utilities and chairing its Social and Ethics Committee, Nothando brings both the boardroom perspective and the infrastructure reality to her understanding of governance. She knows what it looks like when public accountability works, and she knows the exact point where it breaks down: when the records do not exist, cannot be found, or were never properly created in the first place.

Holding an Executive Global MBA from Henley Business School, her session at this conference is a plenary address that sets the tone for why records governance is not a support function, it is a leadership imperative. She brings the voice of the executive, the board member, and the engineer who has delivered nationally significant infrastructure, to a conversation about what makes public institutions truly accountable.

- WHY HER SESSION MATTERS TO YOUR ORGANISATION

- If you sit on a board, governance committee, or executive team, Nothando speaks your language and makes the direct case for why records governance belongs at the strategic table, not in the basement
- If your institution manages infrastructure, capital projects, or public utilities, this session shows you what records governance failure looks like at a national scale, and how leadership prevents it
- If you are in records or compliance and need board-level buy-in for your programme, Nothando gives you the executive framing to make that case credibly
- If you work in water, energy, transport, or any public utility sector, the accountability standards she describes apply directly to your operating environment

- RELEVANT TO

BOARD MEMBERS & DIRECTORS · PUBLIC UTILITIES & INFRASTRUCTURE · MUNICIPAL LEADERSHIP
EXECUTIVE MANAGEMENT · RECORDS & GOVERNANCE OFFICERS · PUBLIC SECTOR ·
ACCOUNTABILITY, SOCIAL & ETHICS COMMITTEES · CAPITAL PROJECTS MANAGEMENT

MD, OGERON (PTY) LTD · CHAIRPERSON, LEPELLE NORTHERN WATER · BOARD MEMBER, RISIMA HOUSING FINANCE

DR. NNDWELENI MPHEPHU

EXECUTIVE & NON-EXECUTIVE DIRECTOR · ESG GOVERNANCE STRATEGIST



*South Africa has no shortage of policy. It has a chronic shortage of policy grounded in verified evidence — and an even greater shortage of the **records and research infrastructure needed to produce, preserve, and act on that evidence over the long term.***

Dr. Nndweleni Mphephu operates at the intersection of governance, environmental science, ESG strategy, and institutional reform — a combination that gives him a uniquely powerful lens on why research-driven policy is not an academic aspiration but an operational and governance necessity. As Managing Director of Ogeron (Pty) Ltd, an ESG consulting firm, and Chairperson of Lepelle Northern Water, he has spent his career translating complex research and evidence into strategic decisions that governments, boards, and state-owned entities actually act on.

His doctorate in Environmental Science from the University of the Witwatersrand, combined with his MBA and deep board-level experience, means he understands both the generation of knowledge and its governance. He has worked on institutional turnaround, public capital mobilisation, ESG integration, and state-owned enterprise performance reform — in each case navigating the gap between what the research says and what the institution does. That gap, he will argue, almost always begins with poor records, fragmented knowledge, and a failure to treat information as the strategic asset it is.

As a member of the Institute of Directors South Africa, Dr. Mphephu brings board-level accountability thinking to this conference. His plenary session challenges organisations to ask a hard question: is your strategy actually based on evidence, or on institutional habit? And if it is based on evidence, can you prove it — through records, through preserved research, through documented decision trails?

- WHY HIS SESSION MATTERS TO YOUR ORGANISATION

- If your organisation develops policy or strategy and cannot demonstrate the research evidence behind those decisions, Dr. Mphephu shows you what that gap costs in credibility, in governance, and in outcomes
- If you work in water, energy, mining, or any resource sector, his experience at Lepelle Northern Water and in ESG governance directly applies to your operating and compliance environment
- If you are a records or knowledge manager seeking to elevate your function to strategic relevance, this session gives you the executive language to position records as the foundation of evidence-based governance
- If you sit on a board or governance committee, Dr. Mphephu's framing of ESG as a strategic lever rather than a compliance exercise will reshape how you think about information governance obligations

- RELEVANT TO

POLICY MAKERS & STRATEGISTS · SOES & PUBLIC ENTITIES · WATER & ENERGY SECTOR · ESG & SUSTAINABILITY · OFFICERS · BOARD MEMBERS & DIRECTORS · RESEARCHERS & ACADEMICS · KNOWLEDGE MANAGEMENT PROFESSIONALS · MINING & ENVIRONMENTAL SECTOR

CHAIRPERSON, CODATA SOUTH AFRICA · DEPUTY HEAD OF DEPARTMENT:
UNDERGRADUATE PROGRAMMES

DR. KAGISO MABE

DATA GOVERNANCE, AI & KNOWLEDGE SYSTEMS
SPECIALIST



Artificial intelligence is arriving in South Africa's public institutions whether those institutions are ready or not. The question is not whether AI will change how records, data, and knowledge are governed, it already is. Organisations must ensure they are in the room when the rules are written.

Dr. Kagiso Mabe is one of South Africa's leading voices at the intersection of data governance, artificial intelligence, and knowledge systems, and one of the few scholars actively working to ensure that Africa shapes its own future in that space rather than inheriting frameworks designed elsewhere. As Chairperson of CODATA South Africa, he leads the country's participation in international data initiatives, championing open science, responsible data stewardship, and research interoperability at a national and global level.

Based at the University of Johannesburg's Department of Information and Knowledge Management within SCiS, Dr. Mabe's research sits precisely where this conference's most urgent questions live: data governance, AI, records and knowledge management, decision sciences, and digital transformation in African contexts. He is not theorising about what might happen when these fields converge, he is researching, publishing, and building the frameworks that will govern that convergence in practice.

His track record is exceptional for a scholar of his career stage. Recipient of the SCiS Outstanding Up-and-Coming Researcher Award and the Innovation and Creativity Award, he has secured multiple National Research Foundation grants, including funding to host and chair the 2026 Generative Decision Sciences Conference, bringing together global scholars and industry leaders on AI, data governance, and sustainable development. He has also been invited to serve on the Local Organising Committee for International Data Week 2027, which South Africa will host a signal of his standing in the global data governance community.

- WHY HIS SESSION MATTERS TO YOUR ORGANISATION

- If your organisation is exploring, piloting, or already using AI tools, and has not yet built the governance framework to ensure those tools are accountable, ethical, and legally compliant, this session defines what you need to build and why it cannot wait
- If you are a public sector leader, records manager, or compliance officer who has been asked "what are we doing about AI?". Dr. Mabe gives you the intellectual framework and the governance vocabulary to answer that question with authority
- If you are a researcher, academic, or data practitioner working in Africa, his vision of African leadership in trusted data ecosystems speaks directly to the work you are doing and the global networks you need to be part of
- If you are responsible for policy or strategy in any data-intensive environment, this session shows you what responsible AI governance looks like in practice, grounded in research evidence rather than vendor promises

- RELEVANT TO

AI & DATA GOVERNANCE PROFESSIONALS · RESEARCHERS & ACADEMICS · CODATA & OPEN SCIENCE COMMUNITY · POLICY MAKERS & REGULATORS · RECORDS & INFORMATION MANAGERS · ICT & DIGITAL TRANSFORMATION TEAMS · PUBLIC SECTOR & SOES · EMERGING PROFESSIONALS & STUDENTS

DR. REFILOE MABASO

PHD INFORMATION SCIENCE · MBA · 20+ YEARS IN
INFORMATION & KNOWLEDGE GOVERNANCE

For too long, information professionals have been treated as the people who support the organisation's real work. Dr. Refiloe Mabaso's career is the definitive proof that this thinking is wrong, and dangerously costly.



Dr. Mabaso is one of South Africa's most distinguished practitioners in information and knowledge management, a field she has not just worked in, but actively shaped over more than two decades. As Head of Department for Information and Knowledge Management at Air Traffic and Navigation Services (ATNS), she leads one of the most mission-critical information environments in the country: an organisation where the integrity, accessibility, and governance of information is directly tied to safety, regulatory compliance, and lives in the air.

Her journey from information professional to executive leader is not incidental. It is the result of a deliberate, evidence-backed case she has made, and continues to make, that information and knowledge management is not a back-office function. It is a strategic leadership discipline. At ATNS, she leads enterprise content management, records management, knowledge management, business intelligence, and data analytics as a unified strategic capability, not as a collection of administrative tasks.

Her credentials reflect that ambition: a PhD in Information Science from UNISA, an MBA, a Postgraduate Diploma in Knowledge and Information Systems Management, and the International Women in Leadership Programme at GIBS. She is a researcher, a speaker, an author, and a board member, simultaneously. Her national and international footprint in information governance is without equal among active South African practitioners.

- WHY HER SESSION MATTERS TO YOUR ORGANISATION

- If you are an information, records, or knowledge management professional who feels undervalued or excluded from strategic conversations, this session gives you both the permission and the framework to change that
- If you lead an organisation or department and have never considered your records or knowledge manager a strategic asset, Dr. Mabaso will show you exactly what you have been missing and what it is costing you
- If you are an emerging professional mapping your career, this session reframes the entire trajectory of what an information career can and should look like
- If you are responsible for governance, compliance, or organisational performance, you will leave this session understanding why putting information professionals at the leadership table is one of the highest-return decisions your institution can make

- RELEVANT TO

INFORMATION & KNOWLEDGE PROFESSIONALS · RECORDS & ARCHIVES MANAGERS · AVIATION & REGULATED INDUSTRIES · EMERGING PROFESSIONALS · EXECUTIVE & BOARD LEADERSHIP · GOVERNANCE & COMPLIANCE OFFICERS · HR & ORGANISATIONAL DEVELOPMENT · RESEARCHERS & ACADEMICS

KNOWLEDGE, RECORDS & INFORMATION MANAGEMENT SPECIALIST

HEIN SPINGIES

KNOWLEDGE MANAGER · ROAD ACCIDENT FUND · 30+ YEARS IN KNOWLEDGE & INFORMATION GOVERNANCE



Most organisations have been collecting knowledge for decades. Very few have been governing it. The difference between those two things is the difference between an organisation that learns and one that keeps making the same expensive mistakes.

Thirty years is a long time to work in any field. In knowledge, records, and information management, it means Hein Spingies has seen every iteration of the same fundamental challenge, organisations generating more information than they can govern, more knowledge than they can capture, and more data than they can protect. What sets him apart is not just the depth of that experience. It is the breadth of the environments in which he has applied it: entertainment, finance, government, telecommunications, research, and technology, each one presenting a different version of the same urgent problem.

As Knowledge Manager at the Road Accident Fund, Hein leads one of the most consequential information environments in South Africa, a public entity whose decisions directly affect the lives of road accident victims, whose records determine whether claims are paid or denied, and whose institutional knowledge must be preserved, governed, and accessible under intense public and regulatory scrutiny. His work at RAF is not theoretical. It is the daily reality of what happens when knowledge management is taken seriously at an organisational level, and what it costs when it is not.

His earlier roles tell the story of a career deliberately built across the full spectrum of the discipline. At IBM, he designed Knowledge Management, Enterprise Content Management, and Records Management strategies for large and medium-sized corporates. At the National Research Foundation, he managed Information Resources and Services at the intersection of research, data, and institutional knowledge. Today, in addition to his role at RAF, he lectures part-time in Records Management at STADIO Higher Education, where he is actively developing three new study modules in Information and Records Governance, and serves on the KMSA Board while contributing to the working committee tasked with establishing South Africa's first National Knowledge Management Framework.

- WHY HIS SESSION MATTERS TO YOUR ORGANISATION

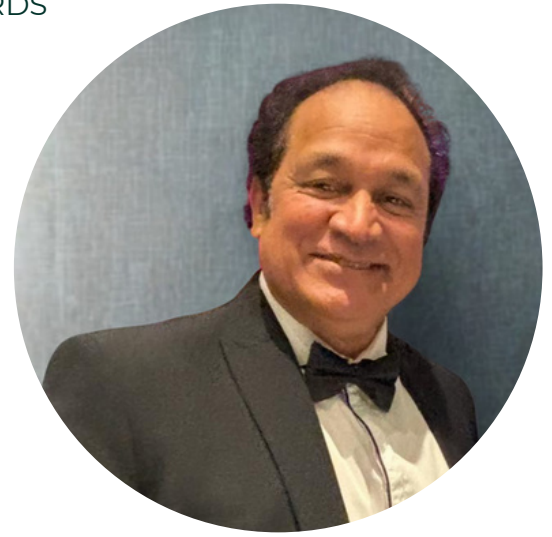
- If your organisation has information, and every organisation does, but lacks a strategy for governing, sharing, and preserving that information as an institutional asset, Hein's keynote gives you the framework to change that, drawn from 30 years of doing exactly that across multiple sectors
- If you are a senior leader responsible for organisational performance and resilience, this keynote shows you why knowledge and records governance is not an IT or compliance function; it is a strategic leadership priority that belongs at the executive table
- If you work in records, knowledge, or information management and need executive-level language to make your case for investment and priority, Hein delivers that language, backed by three decades of evidence from government, finance, technology, and research environments
- If your institution is navigating digital transformation, EDRMS implementation, or a shift toward intelligent systems, this keynote provides the strategic information management foundation that every successful technology initiative depends on

- RELEVANT TO

KNOWLEDGE MANAGEMENT PROFESSIONALS · RECORDS & INFORMATION MANAGERS · EXECUTIVE & SENIOR LEADERSHIP · PUBLIC SECTOR & SOES · DIGITAL TRANSFORMATION TEAMSE · DRMS & ECM PRACTITIONERS
ACADEMIA & EMERGING PROFESSIONALS · FINANCE & TELECOMS SECTOR

RISHI SINGH

DEPUTY DIRECTOR & HEAD, DURBAN ARCHIVES
REPOSITORY



The Durban Archives Repository holds records that go back decades, land claims, court records, government decisions, community histories.

Every day, Rishi Singh's team is asked to produce documents that determine whether justice is served, whether rights are recognised, and whether the public record tells the truth. That is not theoretical. That is Tuesday morning.

Rishi Singh is the Deputy Director and Head of the Durban Archives Repository within the KwaZuluNatal Provincial Archives, a role he rose to within three years of graduating with an Honours degree in Archives and Records Management. That rapid ascent is not coincidental. It reflects a practitioner who entered the archival sector not as a stepping stone, but as a calling, and who has built his career on the conviction that archival work is one of the most significant social responsibilities a professional can carry.

In his current role, Rishi oversees records management compliance across KwaZulu-Natal province, ensuring that government bodies meet their obligations under the National Archives Act, maintain audit-ready documentation, and preserve the provincial record for generations to come. He works at the daily intersection of legislative compliance, digital transformation, and heritage preservation, navigating the tension between the demands of modern governance and the irreplaceable value of what has already been created and must be kept.

His session at this conference is a strategic case study drawn from the real world of provincial archives leadership, the pressures, the legal obligations, the digital challenges, and the governance standards that every organisation dealing with long-term records needs to understand. He brings the practitioner's voice: not what the law says in theory, but what compliance actually looks like from inside an archival institution operating under it every day.

- WHY HIS SESSION MATTERS TO YOUR ORGANISATION

- If your organisation is a government department, municipality, or public entity with obligations under the National Archives Act, Rishi provides a real-world view of what compliance looks like, what gets audited, and what gets found wanting
- If you are navigating the transition from physical to digital records and are uncertain about legal admissibility, preservation standards, or compliance obligations, this case study provides grounded, practical answers
- If you work in KwaZulu-Natal or with KZN-based institutions, Rishi's session is directly relevant to your provincial compliance environment and the specific challenges of the region
- If you are a records or archives professional seeking to understand what audit readiness actually demands in the digital era — this session is the most practical and evidence-based you will attend at this conference

- RELEVANT TO

ARCHIVES & HERITAGE PROFESSIONALS · KZN GOVERNMENT INSTITUTIONS · PROVINCIAL & NATIONAL ARCHIVES · RECORDS COMPLIANCE OFFICERS · AUDIT READINESS TEAMS · DIGITAL TRANSFORMATION LEADS · LEGAL & EVIDENCE MANAGEMENT · COMMUNITY HERITAGE & LAND CLAIMS

LATOYA WRIGHT

STRATEGIC GOVERNANCE & COMPLIANCE
SPECIALIST · PMP® CERTIFIED



Every major project failure in South Africa has a paper trail. Or rather, it doesn't. Missing contracts, undocumented decisions, unarchived approvals, ungoverned data. The project collapsed not when the money ran out, but when the records did.

Latoya Wright has spent 16 years standing in the gap between project execution and governance accountability, the space where most organisations are most vulnerable, and where the consequences of poor records management are most expensive. As a certified Project Management Professional (PMP®) with a multidisciplinary background spanning business management, law, project management, and dispute resolution, she brings a perspective to this conference that most governance conversations miss entirely: the records and data dimension of project risk.

Her career has been built in high-pressure, highly regulated environments where multi-million-rand infrastructure projects move at pace and documentation cannot afford to fall behind. She has led projects from initiation through to close-out with a relentless focus on governance integrity, commercial oversight, and audit-readiness, because in her world, a missing record is not an administrative inconvenience. It is a disputed claim, a failed adjudication, or a project that cannot be closed.

As Vice-President: Branches at the PMI South Africa Chapter, Latoya is also shaping how the project management profession evolves in South Africa, including how it engages with governance, compliance, and the records obligations that underpin every project's accountability trail. Her expertise in construction and commercial dispute resolution gives her a uniquely forensic understanding of what records need to exist, how they need to be maintained, and what happens in the adjudication room when they don't.

- WHY HER SESSION MATTERS TO YOUR ORGANISATION

- If your organisation runs infrastructure, capital, or strategic projects and has never mapped the records and data governance obligations that sit inside those projects, Latoya shows you exactly what is at risk and what a dispute or audit will expose
- If you are a project manager, programme director, or PMO leader who sees records management as someone else's problem, this session will permanently change that view, and give you the governance framework to act on it
- If you are a records or compliance professional who struggles to get project teams to take documentation seriously, Latoya gives you the language of risk, law, and commercial consequence that project leaders actually respond to
- If your institution has faced construction disputes, contractual claims, or commercial disagreements, this session demonstrates how records governance is the single most powerful tool for protecting your organisation's position before a dispute ever reaches adjudication

- RELEVANT TO

PROJECT MANAGEMENT PROFESSIONALS · INFRASTRUCTURE & CONSTRUCTION · PMOS & PROGRAMME DIRECTORS · DISPUTE RESOLUTION PRACTITIONERS · LEGAL & CONTRACT MANAGEMENT · RISK & GOVERNANCE OFFICERS · RECORDS & ARCHIVES MANAGERS · PUBLIC SECTOR COMPLIANCE TEAMS

KOKETJO MNISI

CYBER & INFORMATION SECURITY GOVERNANCE
LEADER



Your organisation's records are only as safe as the security policies governing them. And right now, across South Africa's public and private sectors, most of those policies have exploitable gaps, gaps that cybercriminals, disgruntled employees, and regulators are all identifying before you do.

Koketjo Mnisi has spent 19 years in cyber security doing exactly what most organisations are struggling with, systematically identifying those gaps and mitigating them before they become crises. As a seasoned cybersecurity governance, risk, and compliance leader, she has operated at the highest levels of information security across the education, finance, and public sector environments, each one presenting a different threat landscape, regulatory requirement, and varying consequences for failure.

Her credentials reflect the depth of her expertise: a Master of Business Leadership, Certified Chief Information Security Officer, Certified Information Security Manager, Certified in Risk and Information Systems Control, and ISO 27001 Lead Implementer. More than academic achievements, these qualifications reflect hands-on experience in leading large-scale IT and cybersecurity programmes, chairing governance committees, and driving strategic change in organisations where security breaches can result in regulatory penalties, reputational damage, and harm to people.

At this conference, Koketjo offers records and archives professionals an urgent message: the physical and digital records your organisation holds are prime targets for cyber threats, and the lack of security-by-design is not merely a technology issue but a governance failure. Her session links cybersecurity with records and archives management, showing how an integrated approach safeguards institutional integrity and supports legislative compliance.

- WHY HER SESSION MATTERS TO YOUR ORGANISATION

- If your organisation stores sensitive records digitally, e.g., patient files, financial data, employee information, government documents, and has not conducted a cybersecurity risk assessment of that environment, you are exposed right now
- If you are responsible for regulatory compliance, such as POPIA, Koketjo's session outlines the security controls that support your organisation's data protection obligations.
- If you are a records or archives manager who has not yet engaged your IT security team, this session gives you the framework and language to begin that conversation without delay.
- If you lead a public institution or SOE where cyber incidents could compromise the integrity of official records, this session is a governance imperative, not an optional technical briefing

- RELEVANT TO

CISOS & IT SECURITY TEAMS · PUBLIC SECTOR & SOES · RISK & COMPLIANCE OFFICERS · FINANCIAL SERVICES · RECORDS & ARCHIVES MANAGERS · POPIA INFORMATION OFFICERS · GOVERNANCE COMMITTEES · ICT & DIGITAL TRANSFORMATION

FRIDAH MOHLALA

INFORMATION GOVERNANCE, DOCUMENT & RECORDS MANAGEMENT SPECIALIST



Artificial intelligence is already transforming records management. However the organisations that will realise its full value are not the ones waiting to understand it, but those who have already established order in their physical records. Because AI cannot compensate for a records environment that lacks proper governance from the outset, It can only enhance what is already structured, accurate, and well managed.

Fridah Mohlala has spent 16 years doing the work that makes digital transformation actually possible. Across rail, engineering, petrochemical, construction, telecommunications, and academic environments, she has built the records and information governance foundations that organisations need before any technology investment can deliver value. She understands, better than most, that the bridge between physical records and artificial intelligence is not built with software — it is built with governance.

Her expertise spans the full records and information governance spectrum: from metadata governance and enterprise content management systems to POPIA compliance, retention and destruction programmes, audit readiness, and digitisation projects in complex operational environments. She has led strategic records management programme implementations across industries where a missing document is not an inconvenience — it is an operational, safety, or legal failure.

Holding a Bachelor of Information Science from UNISA, a Project Management NQF Level 8 qualification from Stellenbosch University, and a Management Programme from Wits Business School, Fridah brings rare depth: she understands information science, she understands project management, and she understands what it takes to lead change in organisations resistant to it. Her innovation session at this conference addresses the question every records professional is asking — how do we use AI, and where do we start?

- WHY HER SESSION MATTERS TO YOUR ORGANISATION

- If your organisation is considering or already investing in AI, automation, or digital transformation, Fridah explains why the quality of your existing records environment will determine whether that investment succeeds or fails
- If you manage physical records and feel left behind by the digital transformation conversation, this session shows you exactly how physical records governance is the essential first step, not the final obstacle
- If you work in a complex operational environment, rail, petrochemical, engineering, telecoms, Fridah speaks directly from experience in your sector and understands the specific governance pressures you face
- If you are responsible for POPIA compliance, digitisation projects, or enterprise content management, this session connects all three to the AI transformation agenda in a practical, actionable way

- RELEVANT TO

RECORDS & INFORMATION MANAGERS · DIGITAL TRANSFORMATION TEAMS · POPIA COMPLIANCE OFFICERS · DIGITISATION PROJECT LEADS · RAIL, ENGINEERING & PETROCHEMICAL · ICT & AI STRATEGY TEAMS · ENTERPRISE CONTENT MANAGEMENT · AUDIT & RISK PROFESSIONALS

14 YEARS IN TECHNOLOGY, PUBLIC SECTOR & PROFESSIONAL SERVICES ·
STRATEGIC EXECUTIVE LEADER

KELEBOGILE CILO

KELEBOGILE CILO SALES DIRECTOR & EXECUTIVE
COMMITTEE MEMBER · COCRE8 TECHNOLOGY
SOLUTIONS



A conference is only as good as the person holding it together. The Programme Chair is the one who ensures that two days of complex, multidisciplinary conversation becomes something delegates can actually use when they return to their organisations on Monday morning.

Kelebogile Cilo is a strategic executive who has spent 14 years leading complex, high-stakes initiatives across technology, public sector, and professional services environments, which is precisely what makes her uniquely qualified to oversee the success of this conference. As Sales Director and Executive Committee member at CoCre8 Technology Solutions, she drives strategic growth and leads senior stakeholder engagement across both public and private sectors daily. She is not just comfortable in rooms full of diverse, senior professionals. She excels in them.

Her leadership style, authentic, people-centred, and outcomes-driven, is exactly what a multidisciplinary conference on information governance, records management, and legislative compliance demands. These are topics that span boardrooms, compliance departments, technology teams, archives, and academia. Keeping that conversation coherent, purposeful, and actionable across two full days requires a facilitator of exceptional skill. Kelebogile brings that skill, backed by 14 years of real-world experience aligning strategy to measurable outcomes.

PROSCI certified in change management and holding a BA (Hons) in Business Administration from the University of Greenwich, her understanding of how organisations actually change, not in theory, but in practice, gives her closing facilitated reflection genuine strategic weight. She will not simply summarise what was said. She will draw out the commitments that need to be made, name the gaps that were revealed, and send every delegate away with clarity about what their next step should be.

- WHAT KELEBOGILE'S ROLE MEANS FOR EVERY DELEGATE

- As Programme Chair, she is your guide through two days of dense, expert-led content, ensuring every session connects to the next and that the conference builds toward clear, actionable outcomes
- Her closing facilitated reflection is not a formality, it is a structured process that turns conference learning into institutional commitment, the moment where insight becomes intention
- Her technology sector background means she understands the digital transformation pressures facing records and knowledge management professionals, bridging the gap between practitioners and technology stakeholders in the room
- Her people-centred facilitation style creates the psychological safety that allows senior professionals to speak honestly about the real challenges their organisations face, making this a working conference, not just a listening one

2ND RECORDS & ARCHIVES MANAGEMENT CONFERENCE

THEME: BUILDING INTELLIGENT ORGANISATIONS

Host Partners: Zaria Business Enterprise | eThekweni Municipality (MILE) | KwaZulu-Natal Department of Sport, Arts and Culture

DAY 1: GOVERNANCE, TRUST & DIGITAL TRANSFORMATION

TIME	SESSION & ENGAGEMENT DETAILS
08:00 – 09:00	REGISTRATION & NETWORKING Activity: Delegate Registration, Networking & Coffee Engagement Strategy: Open Networking Session Facilitators: All Delegates
09:00 – 09:50	Keynote Address Topic: Legislative Compliance, Audit Readiness and Information Governance in the Digital Era Presenter: Rishi Singh
09:50 – 10:20	Plenary Session Topic: Strengthening Public Sector Accountability Through Leadership and Records Governance Format: Facilitated Leadership Dialogue Speaker: Nothando Mkhize
10:20 – 10:40	Security & Governance Plenary Topic: Cybersecurity and Risk Management in Records and Archives Management Format: Risk & Governance Discussion Speaker: Koketjo Mnisi
10:40 – 11:00	NETWORKING BREAK Environment: Tea Break & Strategic Networking

TIME	SESSION & ENGAGEMENT DETAILS
11:00 – 11:30	Deep Dive Topic: Data Privacy, Governance and Analytics for Sustainable Decision-Making Format: Interactive Discussion
11:30 – 12:00	Strategy Session Topic: Transforming Records and Knowledge into Organisational Assets for Sustainable Growth Format: Executive Insight Exchange Speaker: Hlengiwe Magubane
12:00 – 13:00	Plenary Panel 1 Topic: Governing AI for Public Value: Building Trusted, Accountable and Data-Driven Institutions Format: Moderated Panel & Audience Engagement Lead Panelist: Dr. K Mabe
13:00 – 14:00	LUNCH & NETWORKING BREAK Environment: Strategic Networking Lounge

14:00 – 15:00 | PARALLEL ADVANCED BREAKAWAY HUBS

ROOM A: TECHNICAL SYSTEMS Digital Tools for Everyday Records Management Engagement: <i>Live Tool Walkthrough:</i> Live demonstration of digital registry systems, automated metadata tagging, and rapid retrieval workflows. Facilitator: Genevieve Hartley	ROOM B: GOVERNANCE & COMPLIANCE The Role of Records & Archives in Service Delivery Engagement: <i>Compliance Checklist Challenge:</i> Delegates actively assess institutional records policies against NARS and POPIA requirements. Facilitator: Sharon Mashamaite
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15:00 – 15:30

Topic: Building Intelligent Organisations: Strengthening Institutional Governance Through Strategic Information Management

Format: Leadership Reflections

Speakers: Hein Spingies

15:30 – 16:00

Innovation Session

Topic: Bridging Physical Records Management and Artificial Intelligence Transformation

Format: Innovation Dialogue

Speaker: Fridah Mhlala

16:00 – 16:20

Conference Reflection

Focus: Key Insights, Strategic Takeaways & Institutional Commitments

Format: Facilitated Reflection Loop

Lead: Programme Director

16:20

CLOSE OF DAY 1

DAY 2: IMPLEMENTATION, INNOVATION & FUTURE GOVERNANCE

TIME

SESSION & ENGAGEMENT DETAILS

09:00 – 09:30

Strategic Reflection

Topic: Day 1 Strategic Insights and Leadership Reflections

Facilitator: Zaria Business Enterprise Executive Team

09:30 – 10:00

Keynote Address

Topic: Implementing EDRMS and Cloud Solutions for Intelligent Public Institutions

Format: Keynote Presentation

Speaker: Assigned EDRMS Expert / Guest Speaker

10:00 – 10:30

Plenary Session

Topic: Research-Driven Policy and Strategy Development

Format: Interactive Dialogue

Speaker: Dr. Mphephu

10:30 – 10:50

NETWORKING BREAK

Environment: Tea & Coffee Station

10:50 – 11:50 | PARALLEL EXPERIENTIAL LABS

LAB A: DIGITAL SECURITY

Protecting Public Information in the Digital Era

Engagement: *Breach Response*

Simulation: Delegates field a real-time mock data breach announcement and map institutional legal reporting obligations strictly within the 72-hour window.

Facilitator: P.P. Mwandla

LAB B: FILE PLANS

Business Processes and File Plans as Drivers of Transformation

Engagement: *Value Proposition*

Workshop: Participants build and pitch executive records management investments framed directly as long-term governance and cost-saving metrics.

Facilitator: Fridah Mohlala

LAB C: CHANGE MANAGEMENT

Leading Institutional Change in the Age of AI

Engagement: *Digital Trust*

Assessment: Critical matrix evaluation of cloud vs. on-premises storage architectures looking directly at continuity, accessibility, and modern governance standards.

Facilitator: Xola Ngwane

11:50 – 12:20

Leadership Strategy Discussion

Topic: From Administrative Support to Strategic Leadership: The Evolving Role of Information Professionals

Format: Open Leadership Dialogue with Audience Q&A

Moderator: Dr. Refiloe Mabaso

12:20 – 12:50

Heritage & Governance Plenary

Topic: Building Intelligent Public Institutions Through Project Management, Records, Archives and Knowledge Governance

Format: Strategic Dialogue

Speaker: Latoya Wright

12:50 – 13:50

LUNCH & NETWORKING BREAK

13:50 – 15:30

Plenary Panel 2

Topic: Building Public Sector Business Processes and Systems for Accountable Records and Knowledge Governance

Format: Executive Panel Discussion, Interactive Audience Engagement

Moderator: Dr. Bhebhe

15:30 – 16:30

Partners & Funders Strategic Session

Focus: Partner & Funder Engagement — Institutional Collaboration, Grants, and Sustainable Systems

Format: Open Forum, Partners & Sponsors Session followed by final Q&A loop

16:30

Closing Session & Resolutions

Focus: Conference Resolutions, Commitments & Closing Announcements

Deliverable: Final Closing Reflections by Conference Leadership & Official Adjournment

VENUE ENGAGEMENT SYSTEMS (ALL ROOMS)

- **The "Parking Lot" Board:** A dedicated physical/digital workspace in each room reserved for capturing complex technical questions so breakout timelines stay sharp.
- **Case Study Roulette:** Facilitators provide real-world success stories (anonymized) to show how these specific topics were handled in other South African public or private entities.
- **Peer Learning Roundtables:** Dedicated open forums for delegates to share cross-institutional friction points and target practical solutions.
- **Institutional Action Commitments:** Clear tracking prompts for delegates to document personal, immediate post-conference action items.

